

Privacy Policy: Commitment to the protection and security of your data

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Introduction **Multipark** is committed to protecting the privacy and security of its customers' data. This policy details our personal data processing practices.

1. **Data Collected** We exclusively collect data necessary for the provision of the service: personal identification (name, email, phone) and vehicle data (make, model, license plate). The principle of **data minimization** is applied.
2. **Purpose of Processing** Data is used for reservation processing, service communication, and continuous improvement. Direct marketing is only performed with explicit consent.
3. **Data Sharing** We do not sell personal data. Sharing is limited to essential service partners (such as payment processing) with whom we have confidentiality agreements.
4. **Security Measures** We implement appropriate technical and organizational measures, including encryption, secure servers, access control, and regular audits, to protect your data.
5. **Retention Period** Data is maintained for the period necessary for service provision and fulfillment of legal obligations. Secure deletion occurs after the retention period ends.
6. **Data Subject Rights** We guarantee the full exercise of your **GDPR** rights: access, rectification, erasure, restriction, objection, and portability. A response to requests will be provided within **30 days**.
7. **Cookie Management** We use essential and analytical cookies. Complete management options are available in your browser preferences. A detailed cookie policy is available on the website.
8. **Data Protection Officer (DPO)** For privacy questions, please contact our **DPO** through the official channels. A response is guaranteed in accordance with legal deadlines.